HELP CARE VOLUNTEER PROCEDURES
to address the risks associated with COVID-19

If you are experiencing any form of illness - including symptoms of COVID-19 (cough, fever, shortness of breath) - DO NOT report for your scheduled volunteer shift. Call your primary care provider for further instructions regarding your illness or symptoms.

If you have been exposed to COVID-19 either by direct contact with someone confirmed to have the illness or traveling to an area with known community spread - please DO NOT report to volunteer until you have completed the necessary monitoring or quarantine period outlined by the CDC.

Please utilize hand sanitizer or wipes upon entering our facility. They are located at both entrances and throughout the facility.

Continue with sanitary practices including:
1. Clean exam rooms with bleach wipes between each patient encounter.
2. Wear appropriate personal protective equipment (PPE) including gloves, masks, etc.

New sanitary practices for our heightened risk:
1. Clean entire clinic space with bleach wipes at the conclusion of each clinic session.
2. Familiarize yourself with HelpCare’s policies for dealing with patients who exhibit symptoms of COVID-19.
3. Familiarize yourself with the CDC’s recommendations regarding the risk for the spread of COVID-19.

Thank you so much for your understanding in this uncertain time!

If you have any questions at all about your service at HelpCare, or HelpCare’s plans in addressing this public health threat, please contact Becky Kraenow, Executive Director.