



# NAFC COVID-19 RESPONSE EFFORTS

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*Across the United States, Free and Charitable Clinics and Pharmacies are on the frontlines helping their communities respond to the COVID-19 pandemic. They are adapting their normal business to ensure that their patients and communities are cared for and not left behind. The 2 million patients that rely on Free and Charitable Clinics and Pharmacies are counting on these crucial services to continue to help keep them and their families healthy and from having to turn to already overwhelmed emergency departments for care.*

*The National Association of Free and Charitable Clinics (NAFC) has been working hard to provide Free and Charitable Clinics and Pharmacies with access to funding, donated products including PPE and medications, discounted services like telehealth and telemedicine programs and updated information to support their important work as well as telling their story to policy makers, press and the general public.*



## FUNDING

To date, over \$16 million in requests have come to the NAFC through applications from Free and Charitable Clinics and Pharmacies across the country related to COVID-19 response efforts and the continuity of crucial health care services for their medically underserved patients. The NAFC continues to work with and encourage partners, foundations and donors to help meet these needs.

The NAFC currently has \$4.25 million in funds committed through programs with Direct Relief, the Center for Disaster Philanthropy, CVS Health and the CVS Health Foundation and continues to raise funds to support the important work of its members.

## TELEHEALTH AND TELEMEDICINE

In an effort to comply with stay at home orders, encourage social distancing, and keep volunteers and patients safe, Free and Charitable Clinics have been utilizing telehealth and telemedicine to stay connected and continue to provide care to their patients. Clinics have had to transition to this model in a rapid timeline and with limited resources and outdated equipment.

The NAFC is providing funding to help support these telehealth and telemedicine options through our grants with Direct Relief, the Center for Disaster Philanthropy, CVS Health and the CVS Health Foundation. The NAFC is also providing access to various telehealth and technology discounted services and provides information and resources related to telehealth and telemedicine, including protocols, toolkits, additional service options and more.

## PERSONAL PROTECTIVE EQUIPMENT

Getting the needed PPEs - Personal Protective Equipment - and supplies is essential for Free and Charitable Clinics and Pharmacies to continue providing care and resources such as medications and food to their patients while keeping staff, volunteers and patients safe. The NAFC has worked with and continues to work with various partners and companies to provide these needed supplies to our clinics on the frontlines.

## SPREADING THE WORD

The NAFC continues to share stories of the important work Free and Charitable Clinics and Pharmacies are doing to respond to the COVID-19 pandemic as well as the issues facing the uninsured, medically underserved and those people who are most vulnerable throughout the U.S. News segments and articles related to Free and Charitable Clinics and Pharmacies and their patients can be found on the NAFC webpage <https://www.nafcclinics.org/Coronavirus>.

The NAFC has also encouraged Members of Congress and the Administration to find solutions to the high costs of coronavirus testing and treatment for the uninsured and immigrant patient population and to identify ways to expand funding to all members of the safety-net who are providing care to patients in communities across the country.

## SHARING PROTOCOLS & RESOURCES

The NAFC has compiled a library of resources available to Free and Charitable Clinics and Pharmacies regarding the coronavirus pandemic including sample clinical protocols, CDC resources, emergency management plans and more. NAFC Members are also regularly connected with our partner network and notified of the various resources available to them such as donated and discounted supplies, medications, PPEs and more.

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**FOR MORE INFORMATION:**

**[WWW.NAFCCLINICS.ORG/CONTENT/NAFC-COVID19-RESPONSE](https://www.nafcclinics.org/content/NAFC-COVID19-RESPONSE)**